

Alice Administration UI

Quick Start Guide for Role-/Workflow Owners & Application Admins




Version Alpha - November 2022

Alice Administration Key Features



Roles & Workflows

Alice Admin 
<https://alice-int.mercedes-benz.com/admin>



Roles

Search field based on role name and role id, where it can be filtered by custom scopes, org scopes, job title, self-requestable and / or dynamic roles



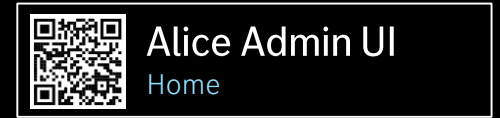
Workflows

Search field based on workflow id, name and description, where it can be filtered by owned and / or used by me, as well as public workflows

Key Features

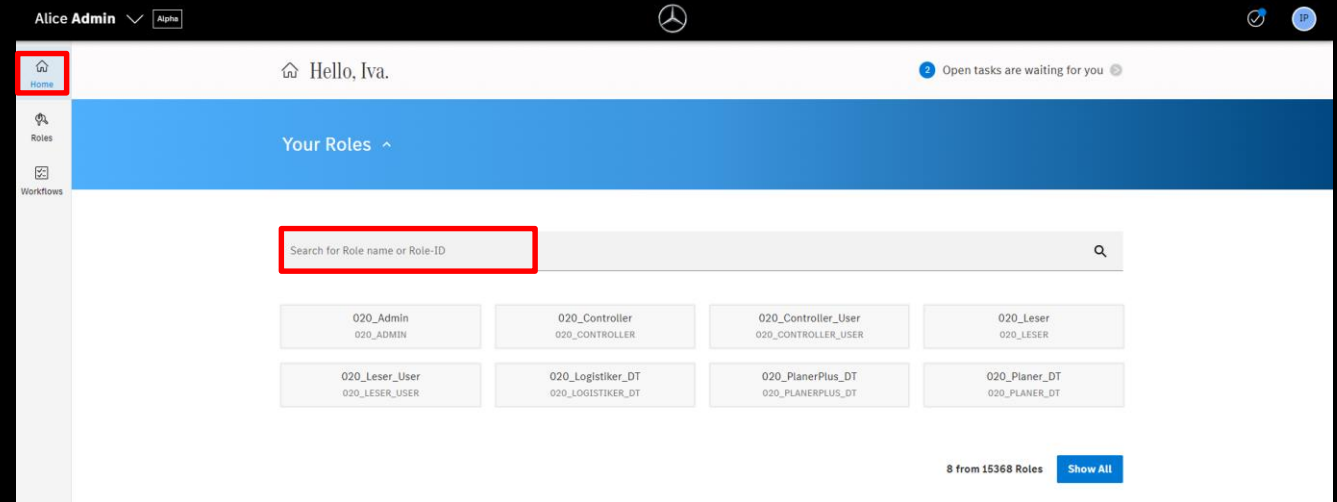
Home

How to see & search specific roles



- Click on [Home](#), in order to monitor roles, that you are looking for
- Click on [Search](#), in order to look for a particular [Role Name](#) or [Role ID](#)
- Please notice, that under [Results](#) you have all roles that are visible to your user id

Important: Please be aware, that you can look for roles without using the *, but just writing a part of the name or the complete role name or id!



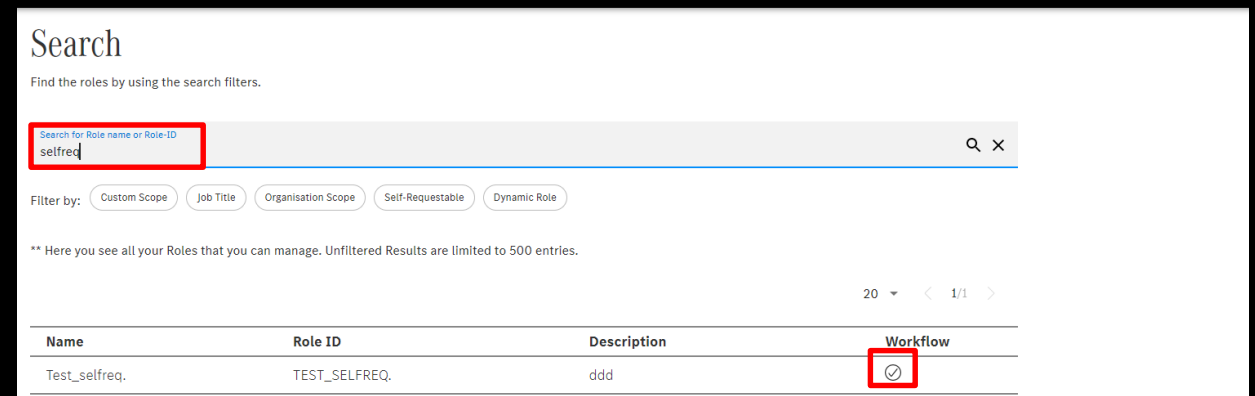
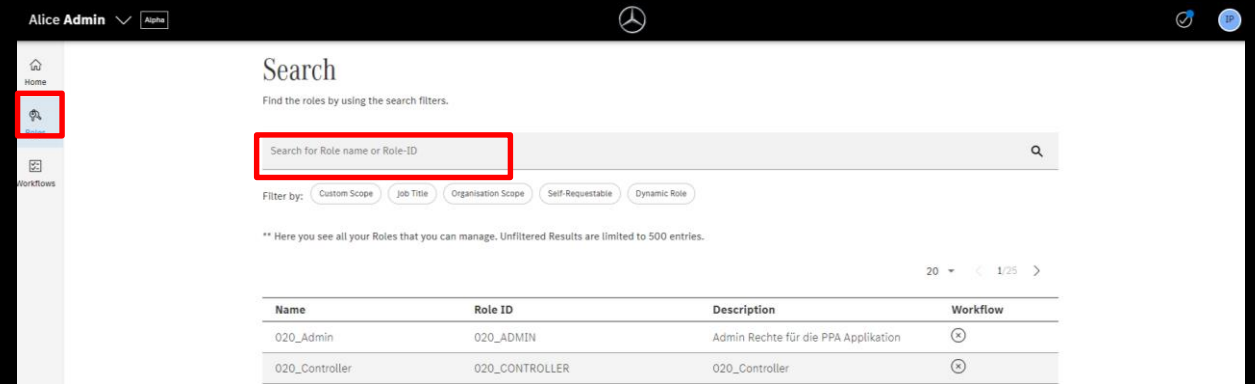
Roles 🔍

How to see & search available roles



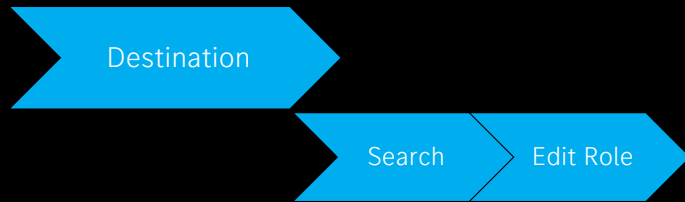
- Please notice, that under **Roles** you can filter among roles with **Custom** and / or **Org Scopes**, **Job Title**, **Self-Requestable** and **Dynamic Assignment**, some of them have workflows, and some of them do not.

Important: Please be aware, that the role creation has still not been rolled out, for that reason please use GEMS for this purpose!



Roles

How to view & edit roles



- Click on the needed [Role](#), in order to see its details
- Click on [Edit Role](#), in order to perform any changes
- Please notice, that under this [Overview](#) you can see every detail of the role configuration, workflow, communities, application rights etc.

The screenshot shows the 'Test_selfreq.' role configuration page. The role name 'Test_selfreq.' and its ID 'TEST_SELFREQ.' are highlighted with a red box. An 'Edit Role' button is also highlighted with a red box. The page displays various configuration details:

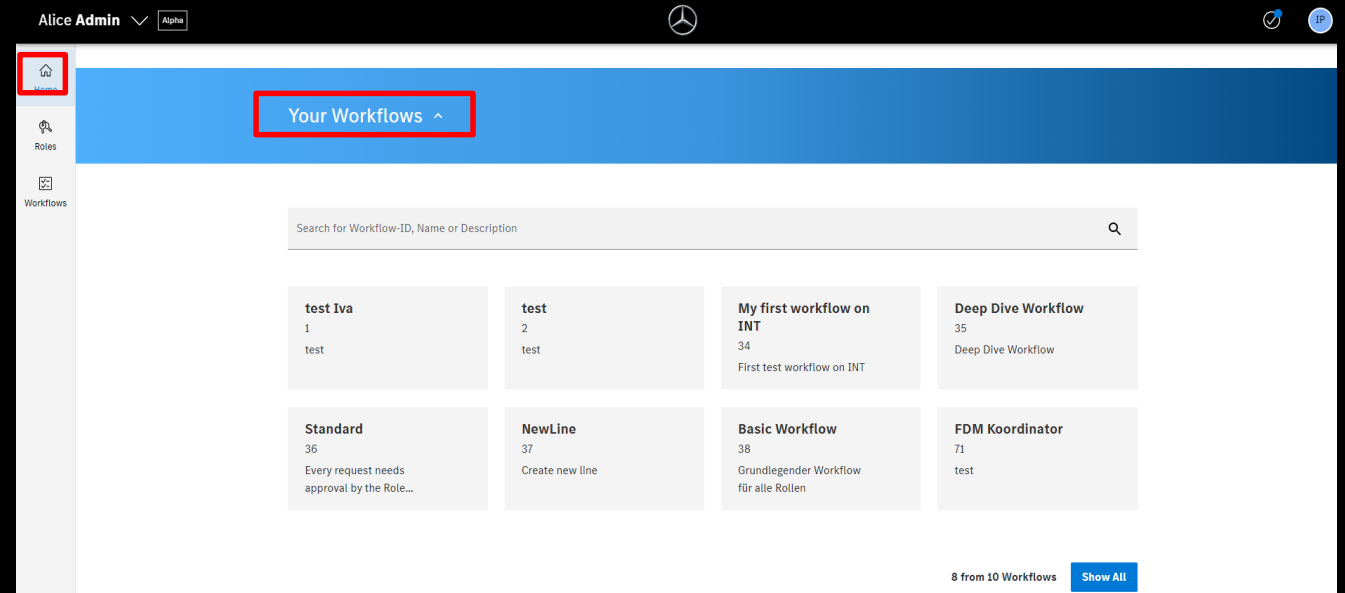
- Self-Requestable:** A toggle switch.
- Validity:** MANDATORY.
- Workflow:** Selfreq, Roles Workflow Test.
- Role Owners:** Iva Pasheva.
- Users:** Total Users: 1, Active Users: 1. A 'View All' button is present.
- Application Rights:** GEMS Test Applikation mit Org- und CustomScope (TestApp2A).
- Availabilities:** Communities: Daimler Internal, Dealer.
- Markets:** No Market Availability used.
- Organisation:** No organizations found.

Home

How to see & search specific workflows



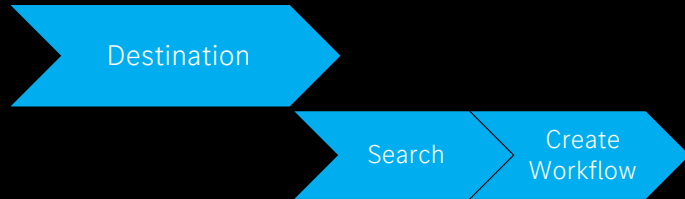
- Click on [Home](#), in order to monitor the needed workflows
- Click on [Search](#), in order to look for a particular workflow name, id or description
- Please notice, that under [Results](#) you have all workflows that are visible to your user id



Important: Please be aware, that you can look for workflows without using the *, but just writing a part of the name or the complete workflow name or id!

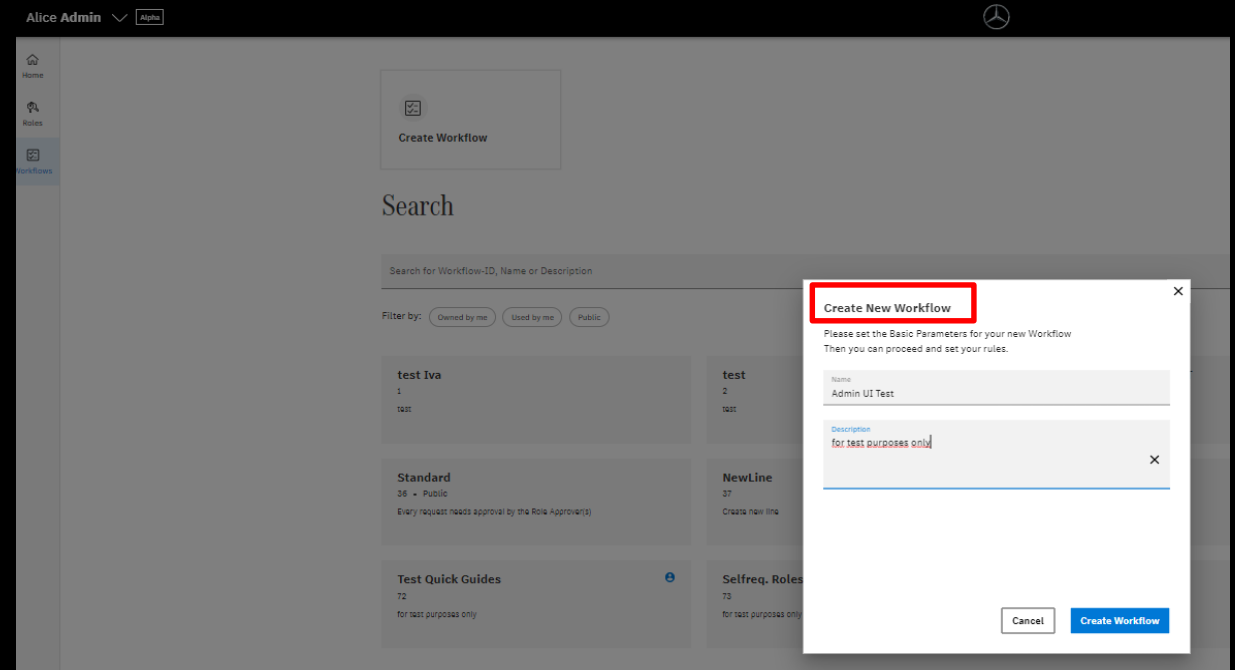
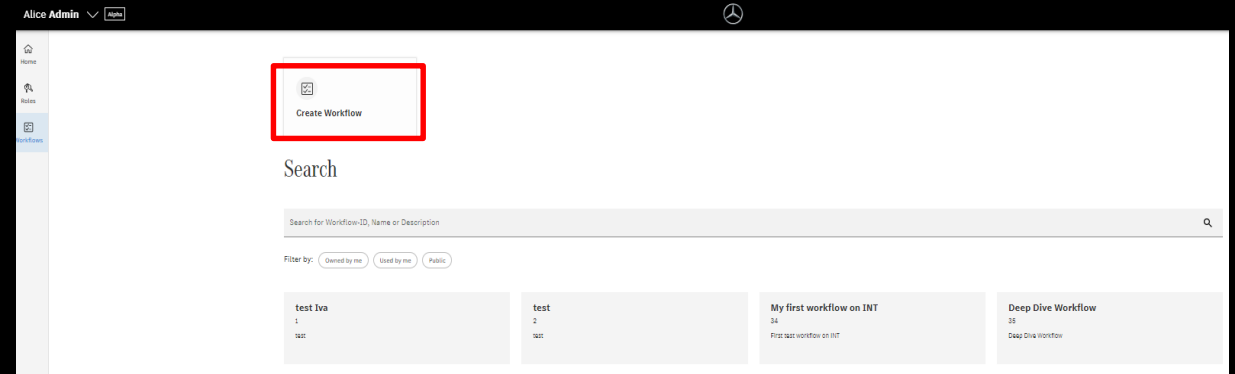
Workflows

How to see, search & create workflows



- Click on [Workflow](#), in order to see its details
- Click on [Create Workflow](#), in order to create a workflow, that can be needed for your roles
- Please notice, that once you have given the name and the description of the workflow, you have created a [Draft](#), which should be later extended by providing the [Rules](#), [Workflow Owners](#) and [Workflow Users](#)

Important: Please be aware, that only users with Role Owner rights can be added as Workflow Owners and Users!



Workflows

How to add a workflow owner



- Click on **People**, in order to see its details
- Click on **Add Owner**, in order to add a new Owner of the **Workflow**, that can be needed for your roles
- Please notice, that you can filter the **User List** group by **Alphabet**, **User State**, **User Community** and **Country**

Alice Admin Alpha

Home

Roles

Workflows

Edit Draft Version

Workflows > 107 > Edit Workflow > People

Basic Information **People** Rules

Workflow Owner **Add Owner**

Search for Name or User ID

Name	User ID
<input type="checkbox"/> Iva	IPASHEV

Delete

Add Workflow Owner **Add Selection** Cancel

Selected Users

Search in List: sanel

Group By: Alphabet User State: Show All User Community: Show All Country: Show All

20 < 1/3 >

Important: Please be aware, that only Role Owners are able to edit the workflow configuration!

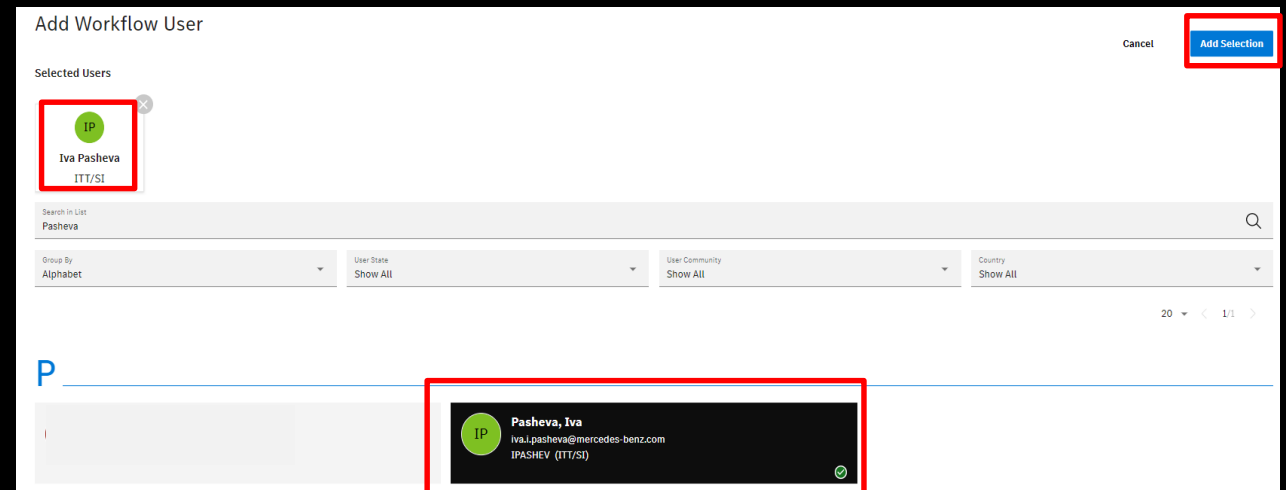
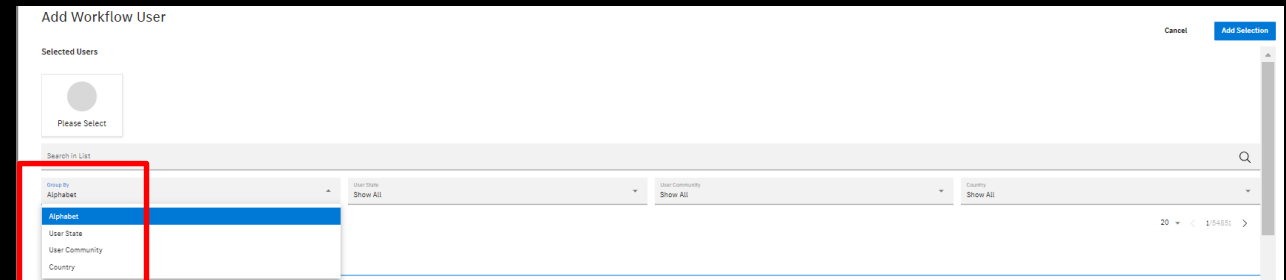
Workflows

How to add a workflow user



- Click in the [Search Field](#), in order to type the user name or id
- Click on the needed user and then on [Add Selection](#), in order to add a new [Workflow User](#)
- Please notice, that once you have added a new Workflow User or Owner you need to click on [Save Draft](#)

Important: Please be aware, that Role Users are able to use the workflow, but are not able to edit or configure it!



Edit Draft Version

Cancel

Save Draft

Workflows

How to manage rules



- Go to **Rules**, in order to set the needed restrictions
- Click on **Add step** and then add your selection, based on the provided conditions, such as diverse communities and actions
- Please notice, that once you choose **Employee** as a **Community**, you then have the possibility to add the **Action - Send to direct Supervisor**, however, this possibility is not available for **Dealer**, **Supplier Community** and/or **Business Partner**

Edit Draft Version

Workflows > 72 > Edit Workflow > Rules

Basic Information | People | **Rules**

Rules
Choose the Conditions and rules for the workflow
Cases will be handled sequential

Add step

Cancel **Save Changes**

Add your conditions and action of this case.
Multiple Type selections will be handled as an OR connection.

Condition

IF **Add Condition** User Community IS **Add Condition** Employee

Employee
 External

Action

THEN **Add Action** Send to direct Supervisor

Add step

Cancel **Save Changes**

Add your conditions and action of this case.
Multiple Type selections will be handled as an OR connection.

Condition

IF **Add Condition** User Community IS **Add Condition** Dealer

Action

THEN **Add Action** Automatic Decline

Automatic Approve
Automatic Decline
Send to Role Approver
Send to Role Owner
Send to direct Supervisor

Workflows

How to manage rules



- Click on **Add step** to add any further rules, that you might need for your workflows
- **Rules** are presented in separated **Steps**
- Please notice, that the **Conditions** and **Rules** for the workflow cases will be handled sequential
- Once you have set your conditions, you should click on **Save Draft**, in order to save and then **Publish** your **Draft**, so that this will get activated and visible to the selected **Workflow Owners** and **Workflow Users**

Edit Draft Version Cancel Save Draft

Workflows > 72 > Edit Workflow > Rules

Rules

Choose the Conditions and rules for the workflow
Cases will be handled sequential

Add step

Step 0 ✎ ✕

IF User Community IN Employee

THEN Send to direct Supervisor

Step 1 ✎ ✕

IF User Community IN Dealer


THEN Send to Role Approver

Test Quick Guides Edit Draft Publish Draft


Basic Information

Workflow ID	Version	Description
72	Draft 1	for test purposes only

Workflow Owner

 Iva Pasheva

Workflow User

 Iva Pasheva

Rules

Steps	Condition	Action
0	User Community IN Employee	Send to direct Supervisor
1	User Community IN Dealer	Send to Role Approver
2	User Community IN Supplier	Automatic Decline
3	User Community IN Business Partner	Automatic Approve